

WINGFIELD MOTORS

Inside Out Maintenance Plan

Table of contents

1	OVERVIEW OF OUR SERVICES	1
2.	WINGFIELD MOTORS INSIDE OUT MAINTENANCE PLAN	1
3.	HOW TO REQUEST A MAINTENANCE CALL	2
4.	MAINTENANCE LIMIT	2
5.	MAINTENANCE PERIOD	2
6.	PAYMENT OF FEES	2
7.	WHAT MAINTENANCE IS NOT INCLUDED?	2
8	CANCELLATION	2
9.	YOUR RESPONSIBILITIES	2
10.	IMPORTANT TERMS	2
11	REPAIR NETWORK	2

OVERVIEW OF OUR SERVICES

The Wingfield Inside Out Maintenance Plan is an agreement between Wingfield Motors (us) and the client listed on the Maintenance Certificate (you).

This Maintenance Plan is a product that will maintain and restore the damaged exterior bodywork and interior furnishings of your vehicle which results from everyday wear and tear, in return for a fee.

Only the vehicle listed on the Maintenance Certificate has access to the selected maintenance and restoration services supplied by our list of agents.

KEY FEATURES OF THE MAINTENANCE PLAN:

- We will maintain your vehicle against everyday wear and tear.
- A maintenance repair is limited to a monetary value of R4500 including VAT.
- No additional fees payable providing the maintenance falls within the R4500 including VAT limit.
- Unlimited number of repairs providing the repairs are within maintenance specifications, and pre-determined size limits.
- All work carries a 3 year guarantee.
- Our service extends to minor body maintenance only.

1. WINGFIELD MOTORS INSIDE OUT MAINTENANCE PLAN

REPAIR GUIDELINES MAXIMUM VALUE IS R4500 including VAT.

Minor Dents; A dented area on the vehicle up to a maximum of 15cm in diameter and can be restored by Paintless Dent Removal technique.

Minor Scratches; A scratched area on the vehicle where the scratch is up to a maximum of 15cm in length.

Rims and Mags; Where your vehicle's wheel rims or alloy rims are damaged and repairable, we will pay for the repairs to the damage up to a maximum of R4500 including VAT (four thousand five hundred Rand) per 12(twelve) month period of cover.

Tar Spots; Remove and restore an unlimited number of tar spots up to the service value.

Stone Chips; An area which can be filled and sealed to prevent corrosion. (The damage will remain slightly visible).

Boot Mat; Repairs to loose lay boot mat.

Burn Holes; Repair to burn holes in seat, as close as possible to existing material.

Centre Console Armrest; Restore or recover console armrest.

Cubby; Repairs to plastic cubby for scuffs and scratches (excludes hinges, arms and cubby locks).

Dashboard; Scuff or scratch shorter than 150mm and less than 1mm deep. We will paint the dashboard when faded and if markings are less than 60mm. (The windscreen must be removed at owner's risk and expense).

Door Grab Handles; Restore plastic handles that are scratched and scuffed (excludes replacement of damaged window switches).

Door Trim Kickplate; Restore if scratched or scuffed.

Front Seat Rear Pockets; Repairs to pockets in rear of front seats (excludes vehicles with flip trays).

Gear Lever Boot; Repairs to Gear Lever Boot provided the boot can be removed from the vehicle.

Gear Lever Knob; Repair to stitching of leather gear knob as well as a repair to Plastic gear knobs (excludes repairs to numbers on top).

Handbrake Boot; Restore if torn or ripped provided the boot can be removed for repair.

Heel Mat; Only to rubber heel mat on driver's side.

Leather Treatment; Treatment of leather in vehicles (including seats, Headrests and door pad inserts). Limited to one treatment per 12 months cycle.

Loose Carpet at Sills;	Repair loose carpet at both front and rear sills.
Odour Eliminator	Elimination of odours.
Parcel Tray	Repair to parcel tray (includes replacement of string).
Seat Base Panel	Replacement to match as close as possible to leather, cloth, vinyl.
Seat Panel Bolster	Replacement of seat bolster in leather, cloth, vinyl.
Seat Stitch Up	Re-stitching of loose stitches not more than 150mm.
Scotch Guard	All cloth seats treated. Limited to one treatment per 12 months cycle.
Scuff Marks on Leather	Repair any scuff marks on leather.
Stain Remover	Removal of stains from cloth upholstery. Limited to one treatment per 12 month cycle.
Steering Wheel	Re-spray leather steering wheel (does not include recovering).

Exterior maintenance to roof, bonnet and boot

The roof, bonnet and boot will be Weatherproofed and disguised but damage will remain slightly visible. We cannot restore the damaged area back to its original condition but a paint touch-in will protect the area from further damage or corrosion. We apply this technique to a chip or a scratch.

2. HOW TO REQUEST A MAINTENANCE CALL.

1. Ensure the damaged area falls within the guidelines of your chosen Maintenance Plan.
2. For a quotation, please bring your vehicle to either of our two RMI accredited workshops – Wingfield Technical Centre in Goodwood @ 3 Bloem Street. Tel 021 592 2592 or Kuilsriver @ the Corner of Van Riebeeck and Digte Bij Road. Tel 021 906 4414
3. If you are unable to bring in your vehicle, you can call Warranty Solutions on 0861 102 419 who will make the necessary arrangements for a Mobile unit to come to you to attend to the repairs.
4. On approval, the repairer will contact you to arrange the repair date.

If a Mobile Repair Unit is available in your area, we will attend to your vehicle at a location of your choice. If a Mobile Repair Unit is not available to you, we will attend to your vehicle at one of our approved nationwide body maintenance shops.

Service request rules

1. You can accumulate small damages and the service value is limited to R4500 including Vat per visit.
2. We will take all damages into account to calculate the cost of the maintenance.
3. Existing restorations cannot be carried over to a next maintenance request. If you do not restore all the existing damage we will reject the same damage in following requests.
4. Only maintenance listed in the guidelines will be performed.

3. MAINTENANCE LIMIT

We will absorb the cost of up to R4500 including VAT per visit to service the vehicle.

4. MAINTENANCE PERIOD

This plan is valid for the period as stated in your Plan Contract.

You can renew the Maintenance Plan if you paid our fee for the following period.

5. PAYMENT OF FEES

You must pay the fee before the start date of this Wingfield Motors Inside Out Maintenance Plan.

6. WHAT MAINTENANCE IS NOT INCLUDED?

We do not provide repairs to:

- Parts or damages if not listed under the Maintenance Guideline of your Wingfield Motors Inside Out Maintenance Plan;
- Requests that fall outside the period of this Maintenance Plan;
- Vehicles not listed in the Maintenance Plan Schedule;
- replace a body panel or part of it;
- a body panel that has been ripped, torn, perforated or damaged to the structure or alignment of the panel, accessories, door mouldings, window mouldings, beadings, lamps of any sort or window panels;
- locks and handles;
- car radios, sound equipment or car telephones;
- tyres;
- stickers;
- damage caused by hail.

You or we may cancel this Maintenance Plan any time by giving 30 days' written notice.

Maintenance Plan terminates with stolen or write off vehicle If the vehicle indicated in this Maintenance Plan is stolen or damaged beyond repair, the Maintenance Plan will terminate on the date of such incident.

Transferring the Plan if you sell the vehicle

If you sell the vehicle, the remaining part of this Plan is non-transferable and cannot be transferred to the new owner.

7. YOUR RESPONSIBILITIES

It is your responsibility to obey the rules under this Wingfield Motors Inside Out Maintenance Plan so that we can repair your vehicle as promised.

8. IMPORTANT TERMS

You / Your	Means the client listed on the Certificate.
We / Us / Our	Wingfield Motors
Vehicle	Means the vehicle listed on the Certificate.
Certificate	Means the document that lists your personal details, vehicle details, fee payable and the repair period.



